

Consultation regarding COVID-19

Consultation Service (Consultation Center for returnees and those in close contact with the virus)

A telephone consultation service has been set up to address the concerns of residents of the prefecture regarding the outbreak of the novel coronavirus.

Health Care Center	Iwakuni Health and Welfare Center	0 8 2 7 - 2 9 - 1 5 2 3
	Yanai Health and Welfare Center	0 8 2 0 - 2 2 - 3 6 3 1
	Shunan Health and Welfare Center	0 8 3 4 - 3 3 - 6 4 2 3
	Yamaguchi Health and Welfare Center	0 8 3 - 9 3 4 - 2 5 3 3
	Yamaguchi Health and Welfare Center Hofu Branch	0 8 3 5 - 2 2 - 3 7 4 0
	Ube Health and Welfare Center	0 8 3 6 - 3 1 - 3 2 0 3
	Nagato Health and Welfare Center	0 8 3 7 - 2 2 - 2 8 1 1
	Hagi Health and Welfare Center	0 8 3 8 - 2 5 - 2 6 6 7
	Shimonoseki City Shimonoseki Public Health Center ※	0 8 3 - 2 5 0 - 7 7 7 8
	Prefectural Health Promotion Division ※	0 8 3 - 9 3 3 - 3 5 0 2



[Hours] 9:00~17:00 (multilingual support available)

※The Shimonoseki City Shimonoseki Public Health Center (for the citizens of Shimonoseki) and the Prefectural Health Promotion Division will correspond on weekends and holidays

If you have symptoms to suspect COVID-19

Please call the nearest health care center before going to the hospital

In case of urgency, consultation is available outside of reception hours and referrals to medical institutions will be given as needed.

○If at least one of the following is true

- Those with strong symptoms of breathlessness (dyspnea), drowsiness (malaise), or high fever
- Those who are prone to developing severe symptoms* and have mild symptoms such as fever and cough
- Those that develop mild symptoms such as fever and cough for 4 or more days

*If you are elderly, have underlying conditions such as diabetes, heart failure, respiratory disease (COPD, etc.), on dialysis, use immunosuppressants or anticancer drugs, etc.,

*For pregnant women, please consult as soon as possible.

*For children, consultation with a pediatrician is desirable, so please consult your pediatric medical institution or public health center.

<Things to keep in mind before consultation>

- If you have a fever or other cold symptoms, take a break from school or work and refrain from going out and measure and record your body temperature every day.
- If you have a chronic illness and your symptoms change, please consult your primary care doctor by telephone first.



For the latest information on the novel coronavirus, please visit the Ministry of Health, Labor and Welfare website.

Coronavirus Ministry of Health, Labor and Welfare

